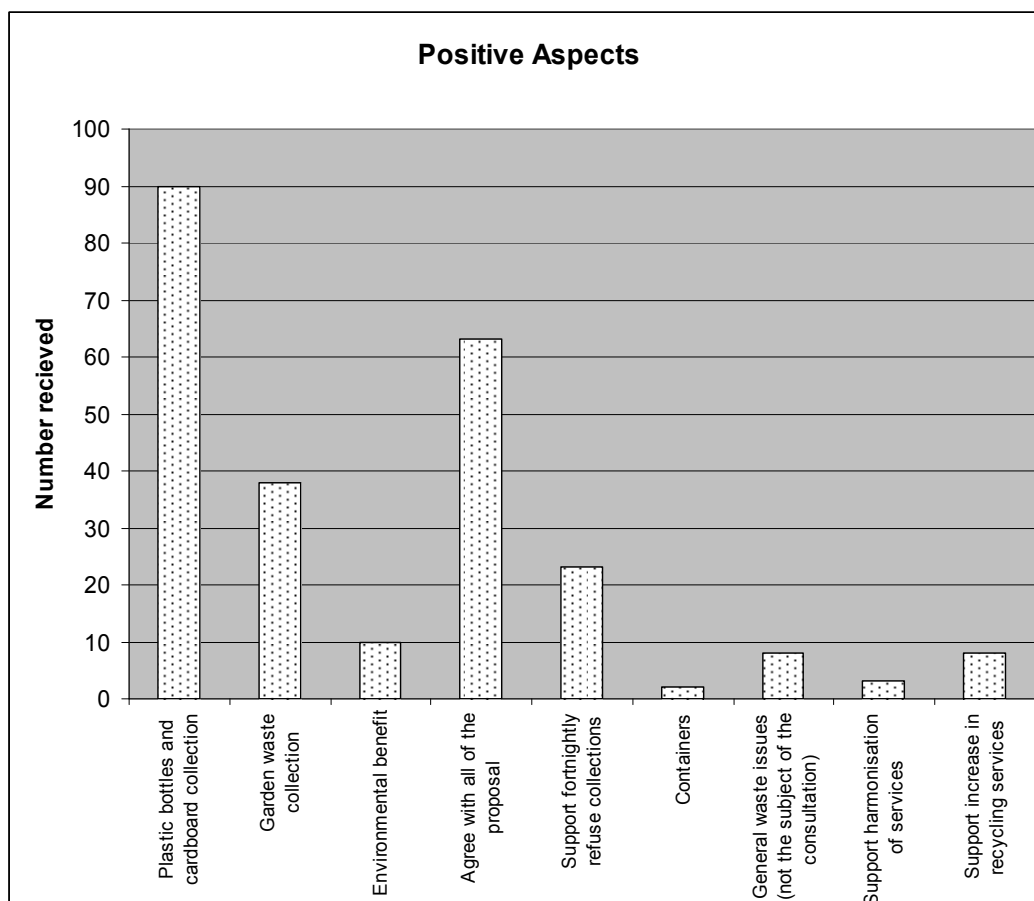


Summary of Comments Received in Response to Consultation

Positive Comments	Number received
Plastic bottles and cardboard collection Residents would welcome the addition of a plastic bottle and cardboard recycling collection	90
Garden waste collection Residents would welcome the addition of a non-chargeable garden waste collection	38
Environmental benefit Residents supporting the environmental benefit of increased recycling collections and fortnightly refuse collections	10
Agree with all of the proposal Residents reinforcing their agreements with all elements of the proposal put forward in the consultation	63
Support fortnightly refuse collections Residents wishing to support the introduction of fortnightly refuse collections	23
Containers Residents are in support of the additional receptacles to contain their waste and recycling.	2
General waste issues (not the subject of the consultation) Support for waste issues not directly related to the subject of the consultation e.g household recycling centres	8
Support harmonisation of services Residents support the harmonisation of waste and recycling services across Wiltshire, so all residents receive the same services.	3
Support increase in recycling services Residents support the increase in recycling and composting services in the county.	8



Negative Comments	Number received
Object to fortnightly residual collections Concerns raised about the fortnightly collection of waste due to public health and hygiene, storage of waste, reduced capacity issues	235
Coalition government policies Concerns expressed that Council's proposed policy direction isn't consistent with speeches made by Government Ministers	37
Black boxes Concerns about the black boxes being too small, difficult to use and lift and difficult to store.	36
Wheeled bins / additional containers / Access Concerns expressed about the increase in wheeled bins or containers due to the new services. Concerns also raised about the suitability of properties to have additional containers, e.g. terraced properties, no gardens	74
Council should recycle a wider range of plastics at the kerbside Residents would like to see a recycling service for a wider range of plastics, not just limited to plastic bottles. Concern raised about amount of other plastic packaging besides bottles in residual waste	32
Cost of service / Savings Residents raised concerns about the increased cost of the service compared to existing collections, particularly in the current financial climate	41
General waste issues (not the subject of the consultation) Concern raised about waste issues not directly related to the subject of the consultation e.g household recycling centres	15
Consultation process / Lack of consultation options Residents expressed concern about the lack of options available to comment on. Residents felt decisions had been made and the consultation was a PR exercise. Concern was also raised about the communication of the consultation.	46
Garden waste collections Residents felt the additional non chargeable collection of garden waste was unnecessary as a successful chargeable service is already in place, and not all residents can utilise this service	48
Council should collect food waste Residents felt that the collection of food waste should form part of the proposal	15
Council should provide commercial recycling Concern was raised about the lack of recycling services available for businesses across the county	2
Object to harmonisation of services Residents felt that there was no need to harmonise services across the county as the different services work well and the areas are different	8
Object to collection of plastic bottles and cardboard Residents felt there was no need to collect plastic bottles and cardboard from the kerbside, residents' main concerns include the storage of the materials and the cost of running the service	12

Negative Aspects

